



CRM Services India Pvt. Ltd.
(A Subsidiary of Teleperformance USA)
Plot No. 6/4-A, 19, P.J. 3, Scheme 54
Indore 452 010 (M.P.)
Tel: +91 731 4297651-652
Corporate Office-Gurgaon
Tel: +91 124 2439955-62; Fax: +91 124 2439690
CIN: U72900DL2009PTC103076
Email: crmservices@teleperformance.com
www.teleperformance.com

Offer Letter No: OFI/1-306/68
6th Aug, 2015

Sub: Offer Letter

Dear Anjith,

We are pleased to offer you the position of **Customer Care Executive** in our organization at an annual gross remuneration (cost to the company) of **Rs.210000/-** (Rupees Two Lacs Ten Thousand Only) per annum which also includes **PLI (Performance Linked Incentive)** of **Rs.18,000/-** (Rupees Eighteen Thousand Only) per annum. Your location for this position is presently to be at **Indore**.

Your date of joining the services of the Company would be **10th Sept, 2015**.

You are requested to bring the following documents at the time of joining: -

1. Eight passport size Photographs. (White background)
2. A proof of resignation letter acceptance from the previous employer (Must be produced within 4 days of acceptance of offer).
3. Experience and education certificates.
4. A copy of your pan card
5. Address Proof.

(In case you don't submit any of the above documents within the stipulated time, your bank account can't be opened. Your salary would be credited thru bank transfer only once your account is opened and active.)

Upon investigation, any information pertaining to Employment/Educational background/Residence etc. found to be false or misleading can lead to Termination of services on company discretion.

On your acceptance of this offer, an appointment letter with detailed terms and conditions will be furnished over on the day of your joining.
This offer letter is valid only till **10th Aug, 2015** and subject to the receipt of resignation letter acceptance from your current employer by us before this date.
Looking forward to have you with us and wishing you great success with Teleperformance India
CRM Services India Pvt. Ltd. (Teleperformance India) does not charge any recruitment fees or charges from candidates applying for job or at any stage of hiring.

Regards,

For CRM Services India Pvt. Ltd.

Anjith Sharma

Assistant Manager - Talent Acquisition

Accepted and Agreed
Anjith VP



Teleperformance
Transforming Passion into Excellence

CRM Services India Pvt. Ltd.
(A Subsidiary of Teleperformance USA)
Plot No. 6/4-A, 19, PU-3, Scheme 54
Indore 452010 (M.P.)
T +91 7314297551-657
Corporate Office - Gurgaon
Tel: +9124-2439955-62, Fax +91124 23394698
www.teleperformance.com

March 08,2016

REF No.APP/CRM/AA/0731/D/28194

Private & Confidential

Anjith Vp

Date of Joining: September 08,2015

Subject: Confirmation Letter

Dear Anjith,

In recognition of your contribution towards the goals of the organization, we are delighted to confirm you as **Customer Care Executive** as per the following Terms and Conditions:

1. **Salary:** Your salary will remain the same.
2. All the other terms and conditions as contained in your Appointment letter continue to be the same.

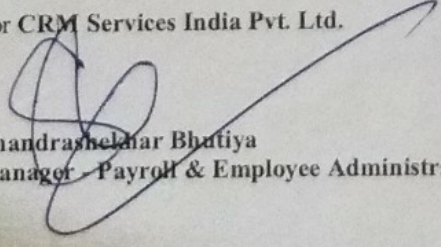
Your confirmation will be effective from **March 08,2016**.

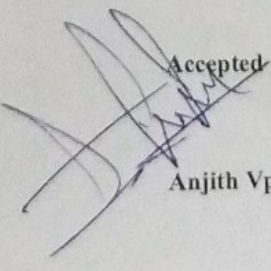
We congratulate you on your excellent performance.

Keep up the good work!

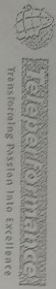
Thanking you,

For CRM Services India Pvt. Ltd.


Chandrasekhar Bhartiya
Manager - Payroll & Employee Administration


Accepted & Agreed

Anjith Vp



Exit Formality

• Date of Full & Final: Between 15th June to 20th June (would not be done on public holidays/week offs)

• Point of Contact: Payroll Team Ext. 108, 112

• Timings:

- Registration @ Back Entrance: 10:00 AM to 11:00 AM only
- FNF Timings: 3:00 PM to 5:00 PM.

• For Reference check or any Full & Final Query, please write to: lpindiainformationrequest@teleperformance.com

• **Deductions pertaining to not leaving the notice period**

• The F&F amount will be disclosed once the employee comes to office for his F&F

• **Blank cancelled cheque / Not banking statement**

Note: PF related information will be shared by the payroll personnel at the time of F&F

Employee Name

ANJITHAN P

TE Name

TANU LAL

Employee Code

AN/031/0128194

TE Employee Code

CC/0402

Signature

[Signature]

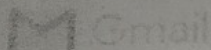
TE Signature

[Signature]

Date 19-05-2016

Date

19/5/2016



Anjith Vp <anjithvp.official@gmail.com>

Pay Slip

Empfeedback.Indore@teleperformance.com
 <Empfeedback.Indore@teleperformance.com>
 To: anjithvp.official@gmail.com

Thu, May 5, 2016 at 11:16
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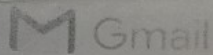
CRM Services India Private Limited
 Pay Slip

Month	Apr-2016	Employee Code	AA/0731/D/28194
Name	Anjith VP	Department	Operations
Designation	CCE	PF Number	MP/IND/19170/28401
Location	Indore	PF UAN	100575403218
Joining Date	08/09/2015	ESIC IP No.	
PAN	CVUPP5966P	Bank A/C No.	50100118723429
Attendance	10		

Salary Details

Income	Particulars	Amount	Total Income	Deductions	Amount
Basic	2667	-	2667	Advance	0
House Rent Allowance	1600	-	1600	P.F.Contribution-Employee	320
Transport Allowance	533	-	533	ESI Contribution-Employee	0
Special Allowance	213	-	213	Income Tax	0
Food Allowance	-	-	-	Professional tax	0
Referral Amount	-	-	-	Headset Security	0
Schedule Compliance Allowance	-	-	-	MPLWF	0
Bonus	-	-	-		
Dearness Allowance	-	-	-		
Client Incentive	-	-	-		
PLI	1403	-	1403		
Overtime	-	-	-	Donation	100
Child Education Allowance	-	-	-	Transport	
Night Allowance	-	-	-	Other Deduction	
Shift Allowance	-	-	-		
Technical Allowance	-	-	-		
Joining Bonus	-	-	-		
Split Shift Allowance	-	-	-		
Gross Salary Payable	6416	-	6416	Total Deduction	420
Net Salary Payable			5996		

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Anjith Vp <anjithvp.official@gmail.com>

Pay Slip

Empfeedback.Indore@teleperformance.com
 <Empfeedback.Indore@teleperformance.com>
 To: anjithvp.official@gmail.com

Tue, Feb 16, 2016 at 6:19
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CRM Services India Private Limited
 Pay Slip

Month	Jan-2016		
Name	Anjith VP	Employee Code	AA/0731/D/28194
Designation	CCE	Department	Operations
Location	Indore	PF Number	MP/IND/19170/28401
Joining Date	08/09/2015	PF UAN	100575403218
PAN	CVUPP5966P	ESIC IP No.	
Attendance	28	Bank A/C No.	50100118723429

Salary Details

Income	For the Month	Arrear	Total Income	Deductions	Amount
Basic	7226	-	7226	Advance	0
House Rent Allowance	4335	-	4335	P.F.Contribution-Employee	867
Transport Allowance	1445	-	1445	ESI Contribution-Employee	0
Special Allowance	578	-	578	Income Tax	0
Food Allowance	-	-	-	Professional tax	0
Referral Amount	-	-	-	Headset Security	500
Schedule Compliance Allowance	-	-	-	MPLWF	0
Bonus	-	-	-		
Dearness Allowance	-	-	-		
Client Incentive	-	-	-		
PLI	1355	-	1355		
Overtime	-	-	-	Donation	100
Child Education Allowance	-	-	-	Transport	
Night Allowance	-	-	-	Other Deduction	
Shift Allowance	-	-	-		
Technical Allowance	-	-	-		
Joining Bonus	-	-	-		
Split Shift Allowance	-	-	-		
Gross Salary Payable	14939	-	14939	Total Deduction	1467
Net Salary Payable			13472		

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Anjith Vp <anjithvp.official@gmail.com>

Pay Slip

Empfeedback.Indore@teleperformance.com
<Empfeedback.Indore@teleperformance.com>
To: anjithvp.official@gmail.com

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CRM Services India Private Limited
Pay Slip

Month	Feb-2016		
Name	Anjith VP	Employee Code	AA/0731/D/28194
Designation	CCE-XI	Department	Operations
Location	Indore	PF Number	MP/IND/19170/28401
Joining Date	08/09/2015	PF UAN	100575403218
PAN	CVUPP5966P	ESIC IP No.	
Attendance	27	Bank A/C No.	50100118723429

Salary Details

Particulars	For the Month	Arrear	Total Income	Deductions	Amount
Basic	7448	258	7706	Advance	0
House Rent Allowance	4469	155	4624	P.F.Contribution-Employee	925
Transport Allowance	1490	52	1542	ESI Contribution-Employee	0
Special Allowance	596	21	617	Income Tax	0
Food Allowance	-	-	-	Professional tax	0
Referral Amount	-	-	-	Headset Security	0
Schedule Compliance Allowance	-	-	-	MPLWF	0
Bonus	-	-	-		
Dearness Allowance	-	-	-		
Client Incentive	-	-	-		
PLI	1403	-	1403		
Overtime	-	-	-	Donation	100
Child Education Allowance	-	-	-	Transport	
Night Allowance	-	-	-	Other Deduction	
Shift Allowance	-	-	-		
Technical Allowance	-	-	-		
Joining Bonus	-	-	-		
Split Shift Allowance	-	-	-		
Gross Salary Payable	15406	486	15892	Total Deduction	1025
Net Salary Payable			14867		

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